

Patient and Public Engagement Committee 2019/2020

Date of Meeting:	01 July 2019
Agenda Item:	4.2
Subject:	Integrated Commissioning Team Update
Reporting Officer:	Sarah Hickman
Aim of Paper:	To update the committee on the engagement that the Integrated Commissioning team have undertaken since the last meeting

Governance route prior to Governing Body	Meeting Date	Objective/Outcome
Governing Body	Select date of meeting.	Click to Select
Audit Committee	Select date of meeting.	Click to Select
Corporate Governance Committee	Select date of meeting.	Click to Select
Health and Wellbeing Board	Select date of meeting.	Click to Select
Integrated Commissioning Board	Select date of meeting.	Click to Select
Locality Engagement Group	Select date of meeting.	Click to Select
Patient and Public Engagement Committee	Select date of meeting.	Click to Select
Quality and Safeguarding Committee	Select date of meeting.	Click to Select
Remuneration Committee	Select date of meeting.	Click to Select
Clinical and Professional Advisory Panel	Select date of meeting.	Click to Select
System Transformation Committee	Select date of meeting.	Click to Select
Primary Care Commissioning Committee	Select date of meeting.	Click to Select
Other	Click here to enter text.	

Patient and Public Engagement Committee Resolution Required:	For Information Only
Recommendation	The committee are asked to note the contents of the report

Link to Strategic Objectives		Contributes to: (Select Yes or No)
SO1:	To be a high performing CCG, deliver our statutory duties and use our available resources innovatively to deliver the best outcomes for our population.	Yes
SO2:	To deliver on the outcomes of the Locality Plan in respect of Prevention and Access (Prevention and Self Care)	Yes
SO3:	To deliver on the outcomes of the Locality Plan in respect of Neighbourhoods & Primary Care (Getting help in the Community)	Yes
SO4:	To deliver on the outcomes of the Locality Plan in respect of In Hospital - Planned (Getting more help)	No
SO5:	To deliver on the outcomes of the Locality Plan in respect of In Hospital - Urgent Care (Getting more help)	No
SO6:	To deliver on the outcomes of the Locality Plan in respect of Children, young people and families	Yes
SO7:	To deliver on the outcomes of the Locality Plan in respect of Mental Health	Yes

Risk Level: (To be reviewed in line with Risk Policy)	Green
Comments (Document should detail how the risk will be mitigated)	Any risks are being managed as part of the individual Integrated Commissioning team projects

Content Approval/Sign Off:	
The contents of this paper have been reviewed and approved by:	Director of Operations / Executive Nurse, Karen Hurley
Clinical Content signed off by:	Not applicable
Financial content signed off by:	Not Applicable

	Completed:
Clinical Engagement taken place	Not Applicable
Patient and Public Involvement	Not Applicable
Patient Data Impact Assessment	Not Applicable
Equality Analysis / Human Rights Assessment completed	Not Applicable

Executive Summary

Aim

To update the PPEC on the internal and external engagement events and other work by the undertaken HMR CCG Integrated Commissioning Team since the last meeting.

Cancer Event

A full day event was held 13th June 2019 at The Old Grammar School that was open to all Primary Care staff in HMR. Treatments and early interventions have significantly improved outcomes in mortality and morbidity over the years. We know that diagnosis at an early stage gives patients the best outcome overall. As such, we invited patients who have been through these challenging journeys to come along to share their stories with us. This was delivered to a multidisciplinary health professional audience with the aim of empowering them to connect with patients and provide opportunistic advice about the importance and benefits of engaging with the screening programmes.

Primary Care Academy (PCA)

The (administrative) traineeship programme with "Rochdale Training" has commenced offering placements in various practices across the borough for 8 weeks with the possibility of being offered a permanent position in the practice. Feedback to date has been positive.

There will be a survey to going to all schools with the offer of becoming an NHS ambassador. This will be a role which promotes careers within the NHS especially Primary Care.

The PCA will also look at data that schools have submitted regarding work experience placements and how we can widen opportunities for these students.

The PCA are in the process of designing a survey to go out to schools to ask what they would prefer either a careers event held by the PCA or that there is a more bespoke careers event for them.

Engagement has also taken place recently with a primary school to promote roles and introduce Primary Care.

Boroughwide Patient Participation Group

This meeting is held quarterly and all practices are encouraged to send a representative from their individual PPG to discuss activities they are undertaking and any shared learning. This also

provides and additional channel of patient engagement for the CCG where appropriate. At this meeting two key CCG topics were discussed:

Our Rochdale

Mark Hicks provided a presentation giving an overview of the “Our Rochdale” website which is a Directory of Services for Health and Social care and other linked organisations in the borough. It supports a “one borough” approach, enables signposting to the right care and assists with informed self-management of lifestyle and wellbeing. It currently holds the details of over 1600 providers and is growing.

Members were informed that if they know of any services that are not yet included, they should let the service know about this website, even things such as a gardening club etc can be included. Organisations can add their own details by setting up an “account” from the homepage, it is very intuitive and quick to do.

The website is available in multiple colour schemes, uses google translate and has “browse-cloud” which reads out text in 37 different languages so is accessible.

Feedback from members was welcomed.

Integrated Elective Care Pathway Review

The Utilisation Management Team within Health Innovation Manchester provided an update on the review they have been commissioned to undertake by the CCG. The team gave a short presentation to the group explaining the rationale and remit of the IECP review. It was explained that the service encompasses Ear Nose and Throat (ENT), Gynaecology, Urology, Orthopaedics and Gastroenterology. There are two phases to the review, Phase 1 involves reviewing 100 randomised patient records from those referred into the service and Phase 2 involves reviewing 100 randomised records of those who had orthopaedic procedures. It was explained that no patient identifiable data will be removed from the hospital at any point and all Information Governance policies will be strictly adhered to. The review will highlight any need for change, improve the quality of the service help commissioners understand patient experiences of this service; this will all help to inform the future development of the service. Members views were welcomed.

Recommendation

The committee are asked to note the contents of the report.