



Heywood, Middleton
and Rochdale
Clinical Commissioning Group

HEALTHIER PEOPLE,
BETTER FUTURE

Safeguarding Strategy

2019-21



Introduction

Heywood, Middleton and Rochdale Clinical Commissioning Group (HMRCCG) hold the value that living a life that is free from harm and abuse is a fundamental right for every person. HMR CCG acknowledges its statutory responsibility to promote the welfare of children, young people and adults at risk.

This strategy sets out the strategic approach required to assure safe and effective safeguarding services are in place, thereby strengthening the arrangements for safeguarding adults, and children across the CCG health economy.

The CCG vision is to commission services that protect individual human rights, promote dignity, independence and well-being, hear and respond to the needs of children, young people, adults and carers and demonstrate that all people are protected from harm and abuse.

This strategy does not detail procedure and operational policies required for the management of safeguarding children and adults. Rather, these are developed in partnership with, and available through, the multi-agency operational policies, namely Tri X pan Manchester Policies and Procedures (accessed via Rochdale Borough Safeguarding Children's Partnership website) and Rochdale Borough Safeguarding Policies (accessed via Rochdale Safeguarding Adults Board website).

The CCG is a key partner within the Safeguarding Children and works with the Safeguarding Adult Board, Statutory agencies and provider organisations to ensure the effectiveness of multi-agency arrangements to safeguard and promote the welfare of children, young people and adults at risk.

What is Safeguarding?

Safeguarding means protecting peoples' health, wellbeing and human rights, and enabling them to live free from harm, abuse and neglect. It is a key part of providing high-quality health and social care. Those most in need of protection include: children, young people and adults at risk of harm.

Our Local Priorities

1. Delivery of quality and safeguarding through a period of change to an optimum standard.
2. Embed a 'Think Family' model within safeguarding practice across the Borough.
3. All commissioned services have a safeguarding focus.
4. Learning from Reviews locally will be embedded and result in improved outcomes.

What matters to us?

Based on the statement above, the commitment from HMR CCG is to follow the principles below:

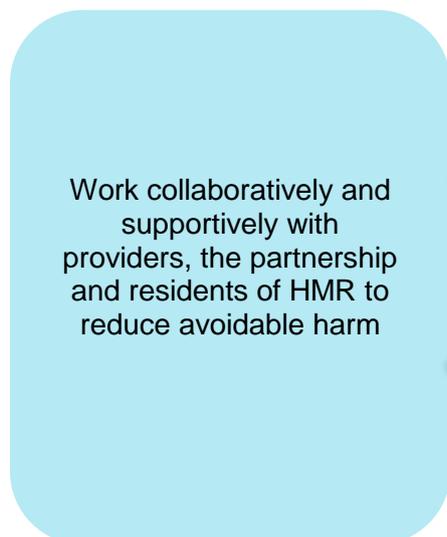
Safety: Safeguarding is everyone's business. Children, young people and adults are protected from avoidable harm and abuse. When mistakes occur lessons will be learned.

Effectiveness: Safeguarding concerns are identified and responded to at the earliest opportunity. Care and treatment achieve good outcomes, promotes a good quality of life, and is based on the best available evidence.

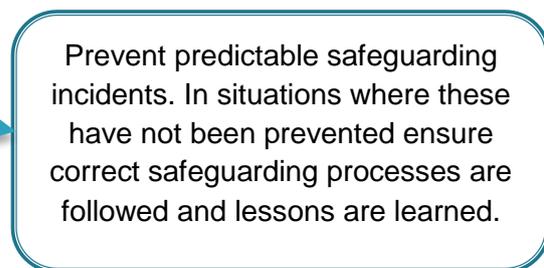
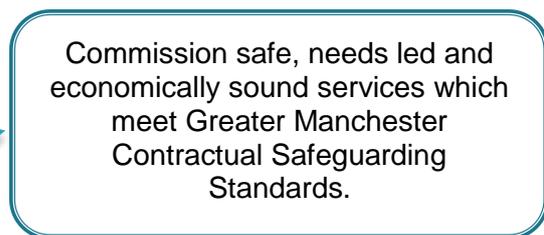
Positive experience: Staff treat people with compassion, dignity and respect and are mindful of capacity and wishes and feelings. Services respond to people's needs and choices and enable them to be equal partners in their care.

Safety

What we do:



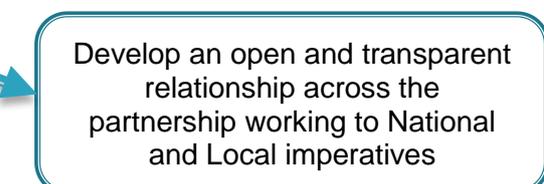
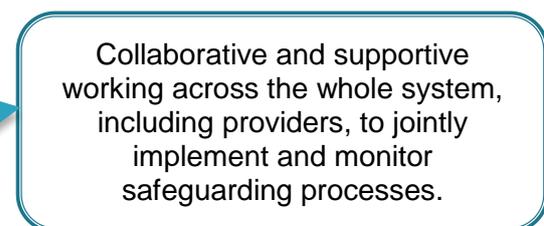
How we do it:



What we do:

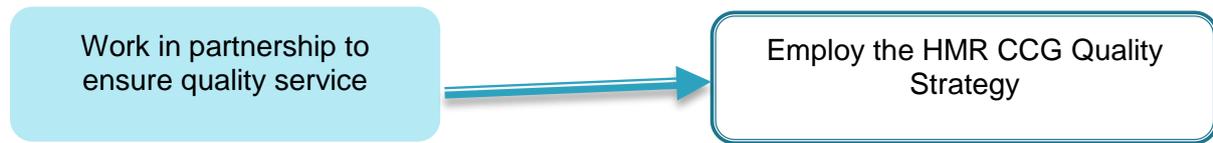


How we do it:



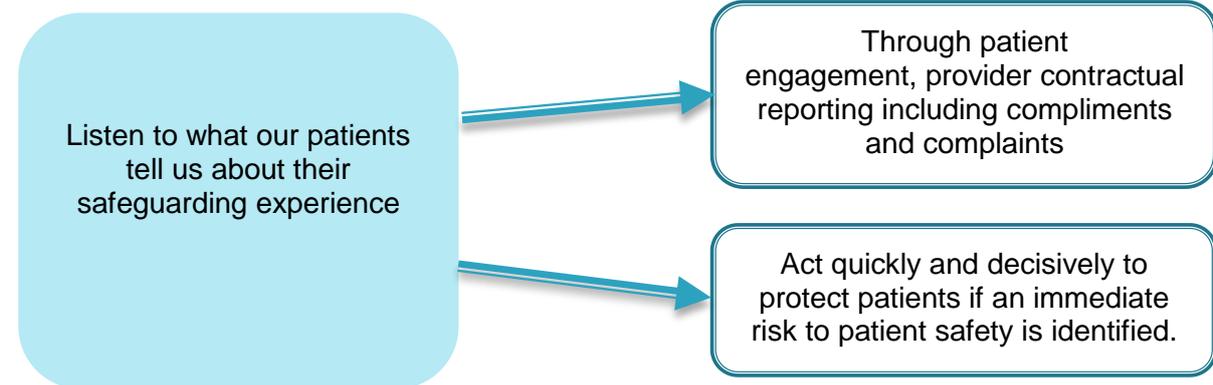
What we do:

How we do it:



What we do:

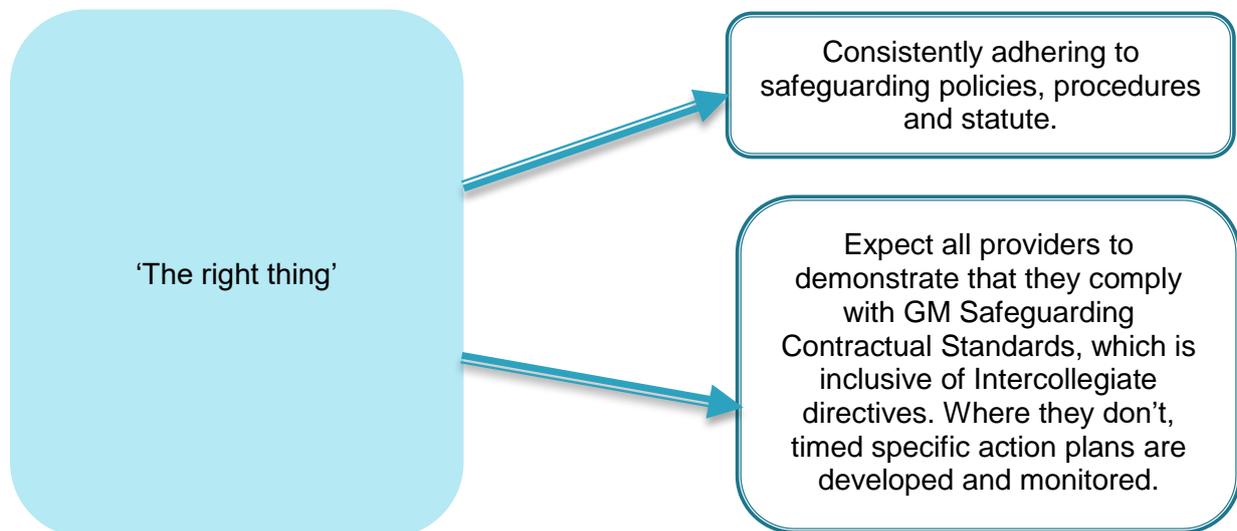
How we do it:



Effectiveness

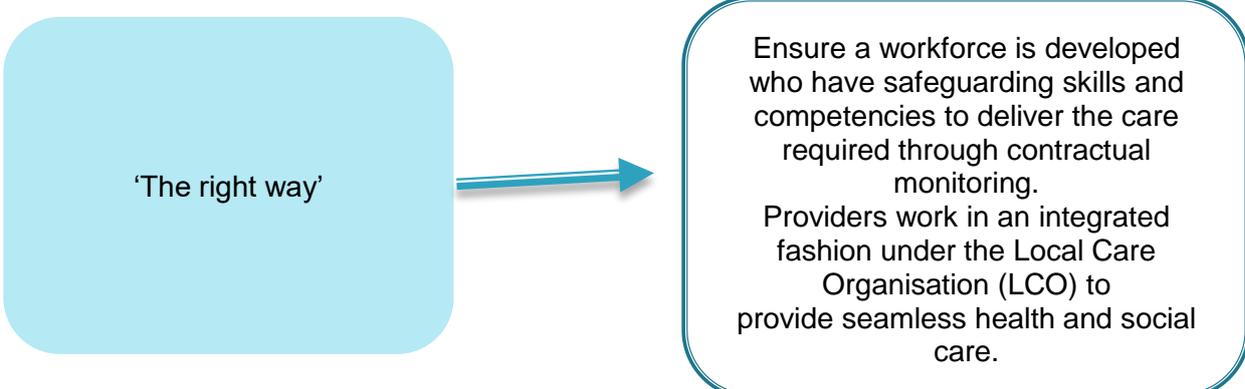
What we do:

How we do it:



What we do:

How we do it:



What we do:

How we do it:

'The right time'

Services with the required safeguarding knowledge and processes are procured

Contractual monitoring in relation to safeguarding using relevant evidence-based tools.

Positive experience:

What we do:

How we do it:

Listen to patients, public, key stakeholders and clinicians and make sure learning is used to improve safeguarding practice

Collate a range of evidence in relation to patient experience in order to identify themes and trends, celebrate good practice and identify gaps.

Make sure this information is acted upon to improve outcomes.

Provide feedback to patients and the wider partnership.

What we do:

How we do it:

Ensure meaningful patient and public engagement at every stage of the commissioning cycle in relation to safeguarding and at all levels of the CCG.

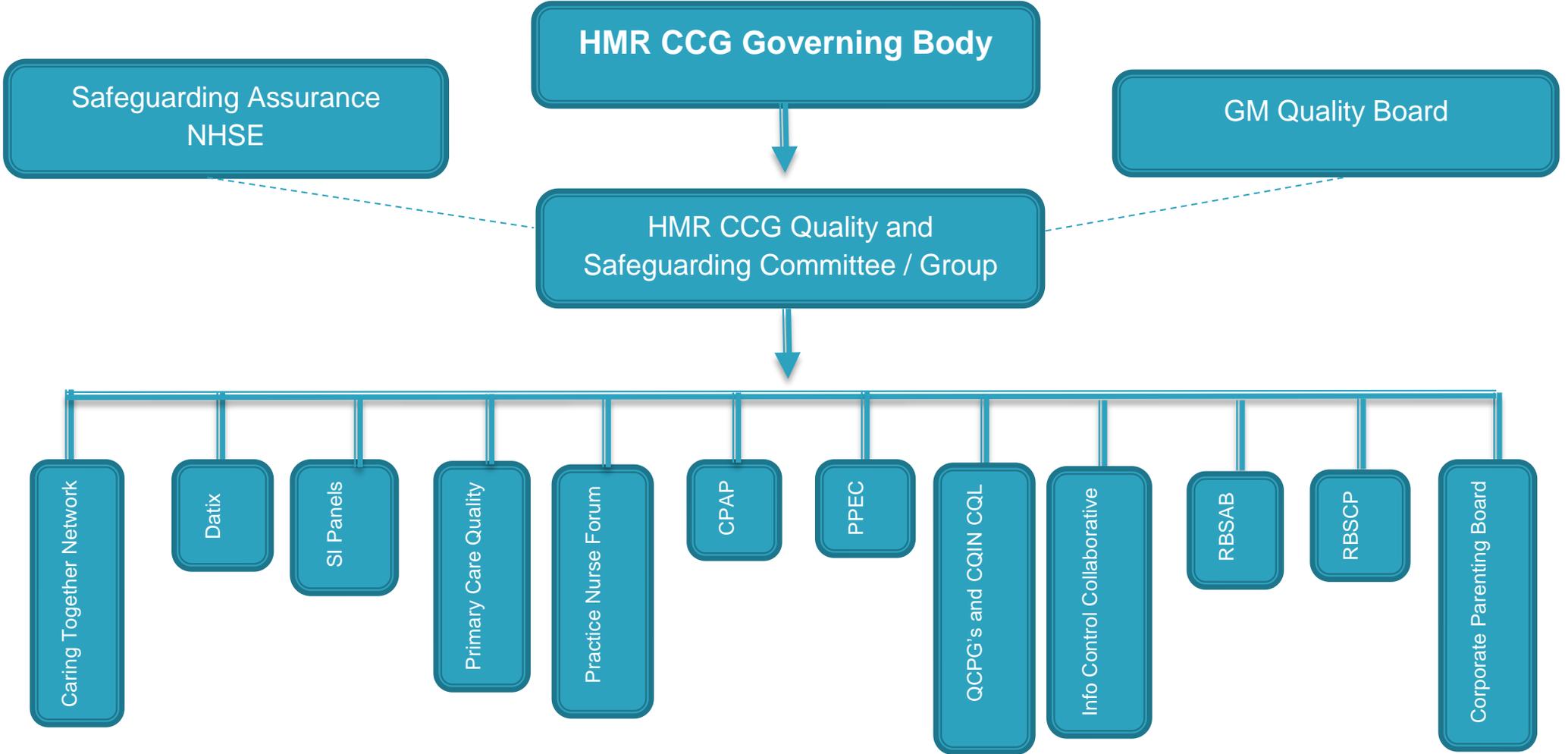
Public engagement in the procurement process

Patient and Public Engagement Committee

Programme of site visits with a safeguarding focus

High Level Action	Safeguarding Principles	Responsibility
Evolve the CCG's Safeguarding Assurance process in line with LCO development	1, 2, 3,4	Quality & Safeguarding Team
Implement the new Rochdale Borough Safeguarding Partnership directives and ensure safeguarding compliance across the Health Economy.	1, 2, 3, 4	Head of Quality and Safeguarding & Designated Nurse for Safeguarding Children
Work within the Rochdale Safeguarding Adult Board Plan and ensure safeguarding compliance across the Health Economy.	1, 2, 3, 4	Head of Quality and Safeguarding & Designated Professional for Safeguarding Adults.
Gain assurance of provider compliance with Greater Manchester Safeguarding Contractual standards.	1,2,3,4	Quality & Safeguarding Team
Ensure safeguarding compliance across Nursing and Care Homes.	1, 2 ,3, 4	Quality Improvement Nurse
Work across the transformation agenda with the integrated commissioning organisation/ LCO to ensure quality and safeguarding are embedded	1, 2, 3, 4	Quality and Safety Lead & Designated Nurse and Quality Lead for Children
Gain oversight of safeguarding needs across Primary Care by analysis of contacts.	1,2,3,4	Quality & Safeguarding Team

Governance arrangements



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